

## Getting help from doctors and the health plan:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
<b>Getting timely care:</b> Did children get care right away when they needed it?	★☆☆ Below Average	★☆☆ Below Average	No Rating	★☆☆ Below Average	★★★ Average
<b>Talking with doctors:</b> Did the doctor spend enough time with children and their parents? Listen to parents? Explain things well?	★☆☆ Below Average	★★★ Above Average	No Rating	★★★ Average	★★★ Below Average
<b>Main doctor:</b> How did parents rate their children's main doctor?	★☆☆ Below Average	★★★ Above Average	No Rating	★★★ Average	★★★ Average
<b>Health plan:</b> How did parents rate this health plan?	★★★ Average	★★★ Above Average	★★★ Below Average	★★★ Above Average	★★★ Below Average

## Getting checkups:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
<b>Checkups:</b> Did children and teens get their checkups?	★★★ Above Average	★★★ Above Average	★★★ Average	★★★ Average	★★★ Average

## Getting help with health issues:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
<b>Asthma:</b> How well does the health plan care for children with asthma?	★☆☆ Below Average	★★★ Above Average	No Rating	★★★ Average	No Rating
<b>ADHD (Attention Deficit Hyperactivity Disorder):</b> How well does the health plan care for children with ADHD?	★★★ Above Average	★★★ Average	No Rating	★★★ Above Average	★★★ Below Average

## Getting services from the health plan:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
<b>Performance rating:</b> How well does this health plan perform?	★★★ Average	★★★ Above Average	No Rating	★★★ Above Average	★★★ Below Average

**If a plan shows "No rating":** This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.



## Report card for CHIP health plans

### Health plans in your area

Amerigroup	1-800-600-4441
Community Health Choice	1-888-760-2600
Molina	1-866-449-6849
Texas Children's	1-866-959-6555
UnitedHealthcare	1-844-254-2861